

DIALOG

WATERLOO REGIONAL POLICE SERVICES
CENTRAL DIVISION

A facility that builds a safe, inclusive, and healthy community



Civic & Culture

LOCATION

Waterloo, ON

CLIENT

Region of Waterloo

COLLABORATORS

RDH

Entro

LEA Consulting

HGC Engineering

PMA Landscape Architects

DIALOG SERVICES

Architecture

Interior Design

Structural Engineering

Mechanical Engineering

Electrical Engineering

Sustainability + Building Performance

Consulting

The Waterloo Regional Police Services (WRPS) Central Division is a transformative adaptive reuse project located at 200 Frederick Street in Kitchener, Waterloo. This project revitalizes an existing provincial courthouse, a notable 1950s brutalist structure, transforming the three-storey, 87,000-square-foot building through the preservation of its form and the introduction of modern materials. The result is a contemporary, inclusive, and accessible workplace environment for officers and staff.

From the outset, WRPS established guiding principles that shaped the project's design and implementation: community engagement, operational excellence, adaptability and flexibility, workplace quality, sustainability, and durability. These principles are reflected in a design that emphasizes community, inclusivity, and operational excellence. The facility now supports police administration and operations, including community outreach, command, patrol services, detention, evidence storage, and below-grade parking.

A central feature of the new interiors is a light-filled atrium with a prominent staircase, facilitating navigation through various program spaces, fosters visual connections, and encourages informal interactions among staff. The overall design aligns with WRPS's vision of a safe, inclusive, and accessible civic building that promotes inter-departmental collaboration and supports staff well-being.